

Customer Carbon Footprint Report

Economy Select

Customer: Hammasväline Oy

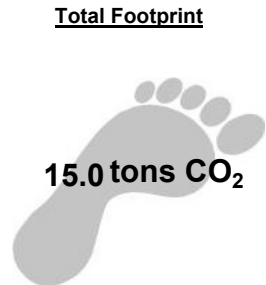
Reporting Period: 1.1.2010 - 30.4.2010

Reporting Scope: DDI all shipments

Date: 07.06.10

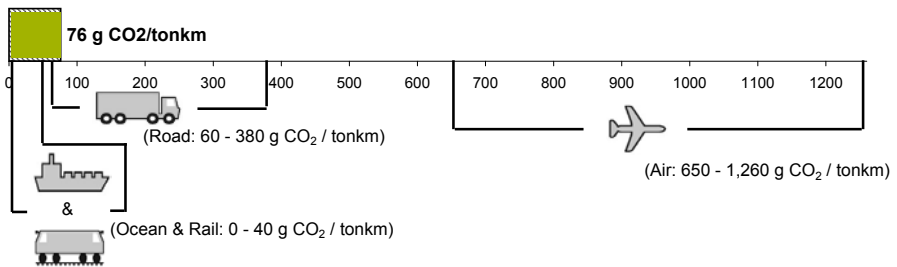
Customer Carbon Footprint & Transport Work

| <u>CO₂ Emissions</u> (in tons) | | | <u>Transport Work</u> (in 1,000 tonkm) | |
|--|------|--------------|---|------|
| 0.0 | 0 % | | 0.0 | 0 % |
| 2.0 | 13 % | | 54.5 | 28 % |
| 0.0 | 0 % | | 0.0 | 0 % |
| 13.0 | 87 % | | 143.4 | 72 % |
| 15.0 | | Total | 197.9 | |



Customer Carbon Emissions per Transport Work

(compared to consumptions of different transport modes)



Carbon Neutral Transport

DHL provides a certified carbon offsetting to its customers. If a customer chooses to offset his emissions, a fixed cost per ton CO₂ is charged to the customer in order to reinvest it into climate improving projects. The offsetting process is certified by an external company (SGS, Switzerland) and the customer gets a certificate for his environmental contribution.

Calculation Method & Source Data

The calculation is based on the product of transport work (tonkm) and specific emission factors (g CO₂/tonkm).

The emission factors are based on official sources

(HBEFA, Ecotransit, DEFRA, Lufthansa, International Maritime Organisation and others)

Local Finnish Emissions are based on DHL internal calculation and VTT Lipasto (Technical Research Centre of Finland) values.

Additional Comments